

## **Summary of player feedback for 2011 Under21 GCWC**

From a field of 24 players, 7 responses were received to the survey distributed soon after the event. The following summarises these responses:

1. Did you attend the player briefing, was the information well-presented and useful?

*A1: Yes, the players were satisfied with the briefing*

2. How did you find getting to the event?

*A2: Most found it easy to find, and one commented the small size of Hunstanton meant getting around during the event was easy too. It was a bit far from the SW of England.*

3. Was the format of the event (including consolation events) appropriate?

*A3: Yes, although one thought Bo3 in the group stages would have been better.*

4. Did you have too many, not enough or about the right number of games each day?

*A4: Most thought "about right" though 2 would have preferred more.*

5. Was the overall duration of the event too long, too short or about right?

*A5: Most thought it "about right" though 2 would have preferred a longer event with more opponents.*

6. Was the tournament well managed?

*A6: All thought it well run, with one comment questioning the logic behind the lawn allocation for the semi-finals/ final.*

7. Were there any problems with how the tournament was refereed?

*A7: Generally not. One commented on language difficulties and another thought the RiC should have been more pro-active.*

8. Did you have the meals at the venues?

*A8: Four players had taken the meals at least once.*

9. Did you like the meals?

*A9: Most did, though one was not so keen.*

10. Were the meals good value?

*A10: Split between two who thought them good value and two who thought them poor value.*

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11. Were the lawns of suitable quality?

*A11: All thought so. The green-keeper was congratulated. One pointed to the problem of obstructions close to the boundary in places, impeding the swing, and two commented on a few hills.*

12. Were the hoops well set?

*A12: Most thought so, though a couple thought they could have been better. Recent heavy rain made them loosen very quickly in the first couple of days.*

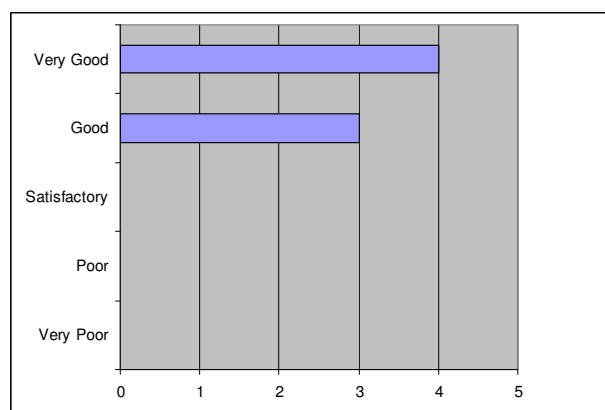
13. Was the opening ceremony enjoyable?

*A13: Most found it good and the right kind of length.*

14. Was the closing ceremony and prize-giving enjoyable?

*A14: Mostly yes.*

15. How did you rate the event overall?



16. Do you have any other remarks about this specific event?

*A16: The event was welcomed, and the chance to play with people the same age appreciated. People wanted to play in the next one. One player had been put off by the amount of crowd support and cheering for his opponent and thought this should have been controlled. Hunstanton was thought a friendly club, with very helpful members.*